

Abnormal Activity Monitoring

Bringing **fraud** into focus



What Is Abnormal Activity Monitoring?

Abnormal Activity Monitoring is a CU*BASE® due diligence tool that helps you identify high-risk activity such as online banking fraud. Once this feature is activated, CU*BASE will automatically sift through member transactions to find those that are abnormal or high risk according to parameters set by your credit union.

How Can I Get Started?

You can activate the Abnormal Activity Monitoring tool yourself if you'd like using instructions we've provided on our website. If you don't have time to activate this feature, AuditLink can help! As part of their "Just Turn It On" service, they will activate the tool for you.

Once the feature is activated, you'll need to spend time looking at the results to determine if there is any high-risk activity that requires your attention. This can be fairly time consuming, which is why AuditLink is offering a new monthly monitoring service. As part of this service (fees below), the AuditLink team of experts will:

- Work with your team to monitor high-risk accounts and develop escalation procedures
- Perform account research and communicate the findings to you via the Tracker feature and monthly conference calls
- Review high-risk thresholds periodically and make necessary adjustments

Pricing for Monthly Monitoring Service

Credit Union Size	Monthly Fee
5,000 members	\$75
10,000 members	\$150
20,000 members	\$225
35,000+ members	\$300

For Assistance Monitoring Abnormal Activity

Contact AuditLink at marsha.sapino@cuanswers.com or 800-327-3478, ext. 380

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